

Good Day RHA Staff, Individuals/Families/Guardians/Membership of RHA,

It is the start of a new fiscal year at RHA. This Spring is full of some major project work happening here at RHA behind the scenes, with the development and implementation of ADP, a new Payroll/Human Resource/Scheduling system and Betach our new Finance Software system. We are finalizing yearend reporting and in preparations for our upcoming Audit with our new Auditors from the firm Gallo LLP. As well team Payroll is currently preparing to issue the long awaited Staff Wage Enhancement retro pay for the last quarter of the year to our staff, that will be paid out on April 21, 2023 along with their new wage increases.

On the Program side we are a week away from our ACDS Creating Excellence Together (CET) Accreditation site survey. CET is required every three years, site surveyors will be at RHA April 17-21, 2023 interviewing a number of individuals, staff, family, Board Directors, etc., observing and completing file reviews. CET evaluates Service Providers (RHA) on their services to individuals, their human resources, and their overall operations. (CET) is the Benchmark for Service Delivery created to reflect what Albertans with developmental disabilities said quality of life means for them. RHA will be surveyed for Accreditation Level 1 for Adults with Disabilities and Complex Support Needs Designation. Individuals and their support networks who will be interviewed, have been randomly selected by ACDS and have already been contacted to request consent for participation.

For individuals/families/guardians/membership we have recently launched a Members Resource section on our Robin Hood website. This will provide you access to information we share throughout the year, for you to reference back to at your leisure. Please see information below on how to access and register for this. It is available to all RHA staff, families/guardians, individuals and Members.

I have attached some recently updated documents that you will also find on the Members Resource website for your reference today.

[Member Resource](#) section on [RHA Website](#) (top right in the blue ribbon of the Home page).



RHA EMPOWERS PEOPLE WITH DISABILITIES.

We strive to:

- 1. Support people to live their best lives
- 2. Create opportunities to develop skills and independence
- 3. Facilitate mutually beneficial connections and relationships within community

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Wishing you all a very Happy Easter Long Weekend!



Ann Marie LePan

Chief Executive Officer

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